INDIANA FY 2016 LIHEAP

PERFORMANCE MEASURES EXECUTIVE SUMMARY

In FY 2016, Indiana furnished LIHEAP bill payment assistance to 104,874 households They collected heating burden data for 35,928 households (34%)

Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Indiana, the total LIHEAP benefit received by high burden households in FY 2016 was about **\$10 (3%) more** than the total LIHEAP benefit received by the average recipient household.

Does LIHEAP pay a larger share of the main heating bill for high burden households?

No. In FY 2016, LIHEAP paid **33.3%** of the main heating bill for average households in Indiana, while LIHEAP paid **26.0%** of the main heating bill for high burden households.

All Households



High Burden Households



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (46%)Restoration (54%)14914 Occurrences17365 Occurrences

As a Result of Equipment Repair or Replacement

Indiana did not report any preventions or restorations as a result of equipment repair or replacement.

- In FY 2016, LIHEAP benefits in Indiana prevented the loss of service 14,914 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out.
- In FY 2016, LIHEAP benefits *restored home energy service* 17,365 *times* for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood.